

Kimberly-Clark Issues A Consumer Advisory Regarding Certain Lots Of Tampon Products

DALLAS, Sept. 4, 2012 /PRNewswire/ -- Kimberly-Clark Corporation (NYSE: KMB) today issued a consumer advisory, as a result of suspected criminal activity, regarding a number of defective lots of Kotex Natural Balance® Security® Tampons that may pose public health risks to consumers. While the health risk to consumers is low, some of these tampons have:

- increased levels of bacteria;
- presence of metallic particles; or
- imperfect raw materials.

These products were stolen and fraudulently distributed between October 1, 2011 and June 28, 2012. Distribution locations are unknown at this time. The affected lot codes listed below can be found in the red box located on the bottom of the carton.

Impacted Lot Code List

PRODUCT NAME	CARTON COUNT	LOT CODE (LISTED IN RED BOX ON BOTTOM OF CARTON)
Kotex Natural Balance® Regular Absorbency Security® Tampons	18 count	AC209621X; AC209622X
	36 count	AC209625X
Kotex Natural Balance® Super Absorbency Security® Tampons	36 count	AC127423X; AC209623X; AC209624X
Kotex Natural Balance® Super Plus Absorbency Security® Tampons	18 count	AC127322X; AC127422X; AC213822X; AC213922X; AC214022X; AC214322X
	36 count	AC127424X; AC206824X; AC207824X

To date, K-C has received no reports of consumer complaints regarding health issues with the product in question. However, the company is encouraging all consumers to check their Kotex Natural Balance® Security® Tampon cartons for any of the above lot codes.

The company is strongly advising consumers that all products with these lots codes should be considered unsafe and not fit for use. Because the cases have left K-C's authorized supply chain, the company has no knowledge of the product's current condition.

As always, K-C recommends that any consumer experiencing health concerns regarding the use of tampons should immediately cease using the product and contact their physician. Consumers should contact K-C at 877-485-6839 for instructions on where to send the impacted products in return for a full refund. K-C service representatives will be available seven days a week from 7 am to 7 pm Central Time. Consumers can also get information by visiting www.kotex.com or www.kimberly-clark.com.

As part of K-C's ongoing brand and consumer protection activities, the company determined that some of the products scheduled for destruction between October 2011 and June 2012 have been offered for sale. An investigation into this activity is ongoing and now involves the criminal investigation division of the Food and Drug Administration (FDA). K-C, in conjunction with the FDA, is continuing efforts to recover the impacted

tampons.

K-C and the FDA are asking for the public's help in reporting any information regarding this situation to the FDA's Office of Criminal Investigations by calling 800-521-5783 or by visiting www.fda.gov/OCI.

Adverse reactions or quality problems experienced with the use of this product may be reported to the FDA:

- Online at <http://www.fda.gov/Safety/MedWatch/HowToReport/default.htm> (form available to fax or mail), or
- Call the FDA 1-800-FDA-1088.

About Kimberly-Clark

Kimberly-Clark and its well-known global brands are an indispensable part of life for people in more than 175 countries. Every day, nearly a quarter of the world's population trust K-C's brands and the solutions they provide to enhance their health, hygiene and well-being. With brands such as Kleenex, Scott, Huggies, Pull-Ups, Kotex and Depend, Kimberly-Clark holds the No. 1 or No. 2 share position in more than 80 countries. To keep up with the latest K-C news and to learn more about the company's 140-year history of innovation, visit www.kimberly-clark.com, or follow us on [Facebook](#) or [Twitter](#).

SOURCE Kimberly-Clark Corporation

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